# ESOC Executive ( 79856356 )

Job Responsibilities :  
  
The ESOC Advisor shall provide exceptional service through advancedspecialized knowledge and advice on both technical and non-technicalqueries (voice and non-voice) in the following areas: Wireline servicesolutions, Billing, Network and Device, Acquisition / Provisioning andSales and Marketing. They will also perform retention and marketingactivities to enhance jio s share of customer wallet

Education Requirement :  
  
CCNA/Btech

Experience Requirement :  
  
1 - 3 years

Skills & Competencies :  
  
Good Communications and Interpersonal SkillsAnalytical abilitiesCustomer experience / Customer serviceTelecom and Technical Product Understanding

Location Map : Mumbai RCP